



# The A.I. Awards 2024 Finalists

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## AI Solution of the Year

**Benchmark Gensuite®** – Genny AI

**Granica**

**MORI Associates** – Centralized Endpoint Security Visibility Framework

**PagerDuty** – PagerDuty Operations Cloud (AIOps)

**Pecan AI**

**Pega** – Pega GenAI Blueprint

**Wolters Kluwer** – CCH AnswerConnect

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## AI Implementation of the Year

**AI21 Labs**

**Aiden Technologies**

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## AI Implementation of the Year (continued)

**Geolytix**

**John Snow Labs** – Healthcare NLP

**TransPerfect** – GlobalLink Now

**TuMeke** – TuMeke Risk Suite

**ZoomInfo** – ZoomInfo Copilot

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## AI Startup of the Year

**Aiden Technologies**

**Baffle** – Baffle Data Protection

**Bearing AI**

**Cyberdis AG** – Cyberdis Awareness

**LILT** – Contextual AI Engine

**Portal - RAFA**

**Thoughtful AI**





## Most Innovative AI Technology

**Black Kite** – Black Kite Platform

**CADDi** – CADDi Drawer

**Celonis** – Process Intelligence Platform

**Ellucian** – Ellucian Journey

**Kumo AI** - Kumo

**Pure Storage** – Pure Storage AIRI//S

**Wildix** – x-hoppers

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## AI Innovation of the Year

**ADNOC Offshore** – Digital Coating Inspection Portal

**Darrow**

**Fetcherr**

**Index Engines** - CyberSense®

**Pega** – Pega GenAI Blueprint

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## AI Innovation of the Year (continued)

**SOCi** – SOCi Genius

**TuMeke** – TuMeke Risk Suite

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## Best AI Integration

**Indium Software**

**Launch Labs** – Ignite

**Logz.io** – Logz.io Observability IQ™

**Lucid Software** – Integrating AI in Lucid’s Intelligence Platform

**SandboxAQ** – AQNav

**Wolters Kluwer** – CCH Axxess

**Xero** – Coveo Generative AI Answers

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## AI Deployment of the Year

**AnswerRocket** – Max

**AuditBoard** – AuditBoard AI

**ChurnZero** – Customer Success AI™ within ChurnZero

**Komprise** – Komprise Intelligent Data Management

**Pure Storage** – Pure Storage AIRI//S

**TuMeke** – TuMeke Risk Suite

**Vcinity, Inc.**

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## Best AI Platform

**6sense**

**Dynatrace** – The Dynatrace Platform, powered by Davis AI

**EY** – EY.ai EYQ

**Glean** – Glean Platform

**IBM** – Watsonx.ai

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## Best AI Platform (continued)

**Pecan AI**

**Portal26** – AI TRiSM (AI Trust, Risk, Security Management) Solution

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## Most Advanced AI Environment

**Adthos**

**ConnexAI** – Athena AI

**Domino Data Lab**

**Gong** – Gong Revenue Intelligence Platform

**Kinaxis** - Maestro

**Moveworks** – Moveworks GenAI Enterprise Copilot

**Snorkel AI** – Snorkel Flow

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## Best Use of AI-driven Personalization

**Businessolver** – Benefitsolver

**Financial Finesse** – Aimee

**Five9** – Five9 Virtual Intelligent Assistant

**Hammer Corp** – Hammer AI

**Kumo AI** – Kumo

**WNS Global Services** – KnowRA+

**Yieldmo** – Yieldmo Dynamic Format Optimization

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## Best Use of AI for Healthcare

**ConnexAI** – Athena AI

**Domino Data Lab**

**Marchex** – Sentiment Suite

**Messagepoint**

**Talkdesk** – Talkdesk Industry Experience Clouds

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## Best Use of AI for Healthcare (continued)

**Trustwise** – Optimize:ai

**Welocalize, Inc.** – OPAL

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## Best Use of AI in Human Resources (HR)

**ADNOC Offshore** – Construction Barge Performance Management

**Betterworks**

**Legion Technologies** – Legion Workforce Management

**Perceptyx, Inc.** – People Insights Platform

**Phenom** – Phenom Candidate Relationship Management (CRM)

**Phenom** – Phenom Talent Marketplace

**Phenom** – Phenom X+

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## Best Use of AI for Learning

**AvePoint** - MaivenPoint

**Cisco** – Cisco U.

**Copyleaks** – AI Detector

**Cyberdise AG** – Cyberdise Awareness

**Financial Finesse** - Aimee

**TransPerfect** – GlobalLink Now

**WellSaid**

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## Best Use of AI in Finance

**Domino Data Lab**

**Granica**

**Mr. Cooper Group** – Pyro AI

**Portal** – RAFA

**Snorkel AI** – Snorkel Flow

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## Best Use of AI in Finance (continued)

**Synechron Ltd** – Synechron Nexus

**Xero** – Coveo Generative AI Answers

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## Best Use of AI in Customer Service

**ChurnZero** – Customer Success AI™ within ChurnZero

**Cleeng** – Cleeng Hi5

**ConnexAI** – Athena AI

**Mr. Cooper Group** – Pyro AI

**Talkdesk** – Talkdesk Industry Experience Clouds

**vControl**

**VivoAquatics** – Blu, 24/7 AI Water Expert

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## Best Use of AI in Telecoms / Unified Communications /

### Conferencing

**Lucid Software** – Integrating AI in Lucid’s Intelligence Platform

**Parrot AI**

**RADCOM** – RADCOM ACE with NetTalk

**Rakuten Symphony** – Rakuten AI for Telecom

**RingCentral** – RingEX

**TrueDialog** – TrueDelivery

**Wildix** – x-bees

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## Best Use of AI in Cybersecurity

**Aiden Technologies**

**Baffle** – Baffle Data Protection

**Black Kite** – Black Kite Platform

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## Best Use of AI in Cybersecurity (continued)

**Exabeam** – Exabeam Copilot and Threat Center

**Index Engines** - CyberSense®

**Privacera** – Privacera AI Governance

**Skyhigh Security** – Skyhigh Security Service Edge (SSE) Portfolio

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## Best Consideration of Ethics and Governance in AI

**AuditBoard** – AuditBoard AI

**Domino Data Lab**

**IBM** – Watsonx.ai

**Output** – Co-Producer

**Parrot AI**

**Phenom** – Phenom Career Site

**Securiti** – Data+AI Command Center

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## Best AI-driven Automation Solution

**ADNOC Offshore – AR360**

**ADNOC Offshore - RoboWell**

**Fetcherr**

**MORI Associates – Centralized Endpoint Security Visibility Framework**

**SOCi – SOCi Genius**

**TransPerfect – GlobalLink Now**

**Xoriant**

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## Best AI-powered Workflow Solution

**ADNOC Offshore – Construction Barge Performance Management**

**HighLevel**

**Launch Labs – Ignite**

**Tribble**

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## Best AI-powered Workflow Solution (continued)

**TuMeke** – TuMeke Risk Suite

**WalkMe** - WalkMe<sup>x</sup>

**WNS Global Services** – KnowRA+

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## Best Use of AI in Retail and eCommerce

**Algolia** – Algolia AI Search

**Attentive** – Attentive AI

**GroupBy Inc.** – GroupBy Product Discovery Platform powered by Google Cloud Vertex

AI Search for Retail

**Paytronix**

**Snorkel AI** – Snorkel Flow

**Talkdesk** – Talkdesk Industry Experience Clouds

**Trax Retail** – Signal-Based Merchandising





## Best Use of AI in Transportation and Logistics

**Archetype AI** - Newton™

**ConnexAI** – Athena AI

**Hammer Corp** – Hammer AI

**MORI Associates** – Centralized Endpoint Security Visibility Framework

**SandboxAQ** - AQNav

**Vcinity, Inc.**

**WNS Global Services** – KnowRA+

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## Best Use of AI in Manufacturing

**ADNOC Offshore** – ADNOC Machinery Lab Platform (MLP)

**AnswerRocket** – Max

**apexanalytix**

**Granica**

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## Best Use of AI in Manufacturing

**Index Engines** - CyberSense®

**Trax Retail** – Signal-Based Merchandising

**TuMeke** – TuMeke Risk Suite

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## Best Use of AI in Legal Tech

**AI Demand Pro**

**Anaqua** – AQX 11

**Darrow**

**Intapp** – Intapp DealCloud

**LEAP Legal Software**

**Portal26** – AI TRiSM (AI Trust, Risk, Security Management) Solution

**Welocalize, Inc.** - OPAL

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## Best Use of AI in Natural Language Processing (NLP) and Translation

**Indium Software**

**John Snow Labs** – Healthcare NLP

**Messagepoint**

**Moveworks** – Moveworks GenAI Enterprise Copilot

**TransPerfect** – GlobalLink Now

**vControl**

**Welocalize, Inc.** – OPAL

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## Best Use of AI in Entertainment

**Adthos**

**Cleeng** – Cleeng Hi5

**Fanvue**

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## Best Use of AI in Entertainment (continued)

**Fastly** – Fastly AI Accelerator

**Topaz Labs** – Video AI

**Vcinity, Inc.**

**Welocalize, Inc.** - OPAL

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## AI for Good Award

**ADNOC Offshore** – AI Autonomous Transportation at Oil & Gas

**Benchmark Gensuite®** – Genny AI

**Cisco** – Cisco U.

**Darrow**

**Financial Finesse** – Aimee

**Fivecast** – Fivecast MATRIX

**Portal26** – AI TRiSM (AI Trust, Risk, Security Management) Solution

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